



KISS & MAKE-UP

TERMS & CONDITIONS

PLEASE READ CAREFULLY, as by your signature hereto you acknowledge that you have done so and are bound by the terms hereof.

PRICE LIST

Kiss and Make-up may alter their price list without notice to you. However, if you have an existing booking, these changes will not affect you, including weddings that have been pre-booked and deposits paid in accordance with the old price list.

DEPOSITS AND PAYMENTS

Full payment of the price of the booking is to be made by EFT or in cash no later than one week prior to the wedding. Cash on the day is only accepted for last minute add ons or additional services.

A 50% deposit of the total amount is required to secure the booking, Once the deposit has been paid, your date and time cannot be altered without the consent of Kiss and Make-up. PLEASE NOTE that an enquiry does not secure a date, time and place, which can only be done by payment of the deposit and signature of these terms and conditions.

CONFIRMATIONS

Once the bridal booking form has been received and a trial performed to your satisfaction, you will be issued with an invoice. Please ensure that full payment is made no later than a week prior to your wedding day. The reference for EFT payments should be your name and the date of the wedding.

Should no such payment be received, despite a reminder by email, Kiss and Make-up shall have the right to cancel all services for your wedding date.

KISS & MAKE-UP
082 357 5714
alana@kissandmake-up.co.za
www.kissandmake-up.co.za
22 Ennisdale drive, Durban north

TRIALS

Trials are not compulsory but are recommended. Without a trial we will not accept responsibility if a chosen style or look does not work on the wedding day or if there is a mismatch in styles, approach, or expectations, and a refund will not be offered.

At the trial we will offer professional advice and suggestions and will work with you until we achieve a look which is compatible with your hair type/length and suits your skin type or colouring. Day time is preferred because of natural light. Week-day bookings are best. Week-end bookings are subject to availability.

A freshly cleansed face is required (no makeup, heavy moisturisers, eye creams, or products containing SPF).

The more information you can give us the better, so, prior to the trial, try to collect some photos of hairstyles and make-ups you like, as well as any other details of your wedding i.e. colour theme, your dress, bridesmaid's dresses, flowers and jewels. In that way we can learn a little more about you and your style and transfer that into your look. Bring along any accessories (veil, tiara, hair extensions, diamanté clips etc.). Even earrings are great to finish off the look.

TOUCH UP KITS

The bridal party will require touch-up products to maintain the hair and makeup look throughout the day.

After your trial and your non-refundable deposit has been paid we will be happy to release a list of recommended items and products used during your trial in case you want to purchase certain of these for your wedding day. Your personal face chart, with recorded makeup products used, will be available for you to keep on your wedding day.

TRAVEL EXPENSES (Trials and wedding day)

Travel fees start at a flat rate of R350,00 in the Durban area, outside of which, Mileage will be charged at R4,50 per km to cover costs and time.

IF YOU CANCEL OR CHANGE YOUR BOOKING

You will not be refunded for any cancelled services within 2 months of the wedding day. Changes to your booking by adding extra people on your wedding day is acceptable if there is time and will only be accommodated after everybody else has been dealt with. Payment in cash must be made before or on the day.

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HEALTH & SAFETY

If you have any medical conditions, sensitivities or allergies of any kind, you must advise us immediately. PLEASE NOTE THAT KISS AND MAKE-UP CANNOT BE HELD LIABLE FOR ANY LOSS OR DAMAGES, HOWSOEVER ARISING. If any member of our team is made to feel uncomfortable, or mistreated, or, if at any time during an appointment, anyone becomes abusive or violent or displays any offensive behaviour, we reserve the right to cancel the contract without notice or refund.

Please do not have any children/babies on your lap while having your hair styled or make-up applied. For their own safety please ensure that children are kept away from our styling tools and products at all times. Styling irons are extremely hot, and hazardous, and we will not be held responsible if a child is injured as a result of the parent or carer not being present.

BRIDE/CLIENT OBLIGATIONS – WEDDING DAY

Prior to having make-up applied or hair styled please ensure that you and your party are advised not to leave the chair while we are working. Contact lenses must be applied before sitting in the chair.

Please ensure that hair is clean, completely dry and free from product. We advise washing the night before and avoiding heavy conditioners. If any of your bridal party have wet hair they will be expected to dry it thoroughly before we start. On a wedding day, time is of the essence.

The price includes false lash application. There is no discount if false lashes are not applied or for partial services (eyes only, base and lips only, etc.).

If the travel time is more than three hours driving each way, overnight accommodation may be required. The cost of such accommodation is to be covered by the client.

We are happy to be photographed on your wedding day. However, any photo image incorporating our hair and/or make-up design on the internet, or any other medium, must make reference to or credit us as the hair and/or makeup artists. We will ask to take your photograph and, unless you refuse to have one taken, we reserve the right to use any such image on social networking sites and also on our website for promotional purposes. We do not show images from trials until after the wedding day and you will not be tagged in any such image on social networking sites, but are free to tag yourself if you wish to do so.

Thank you for your understanding and co-operation.

If you have any further questions, please contact Alana.

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HAVE A HAPPY DAY!

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